



Care Matcher

The support you need to make
informed care decisions.



[carematcher.com.au](https://www.carematcher.com.au)



How can Care Matcher help?

Are you needing help to find an aged care home, or a home care provider for yourself or a loved one?

Not sure where to start and what is going to be the most suitable option?

Care Matcher is here to help you navigate the aged care system – we become your trusted support network, advocate, and guide you through every step of the process.

We know how challenging this time can be, filled with many mixed emotions, feelings of guilt and stress about whether you are making the right decision.



Our trusted Care Matchers will remove the stress of it all for you and be there to hold your hand through one of the biggest transitions of life.

Our Care Matchers are highly qualified experts on the aged care system and can assess, advise and guide you through every aspect. We consider your individual needs, desires and budget and make personalised recommendations and referrals to ensure you or your loved one receives the highest quality of care and satisfaction.

We believe everyone has the right to quality care, regardless of financial status, and have packages available to suit all needs.

How it works.

We're here to provide guidance, recommendations and referrals to help you navigate the aged care system easily and without stress.

Our Care Matchers are intimately familiar with the aged care sector and how it works, and can expertly tailor a solution that suits your needs.

No longer do you have to manage the complexities of the aged care system alone, Care Matcher is a friendly hand to hold throughout the process.



Our process.

It's a straightforward process to connect with a Care Matcher and receive quality guidance and advice on your specific situation.

1

Call or email Care Matcher

PH : 1300 169 034
E: eamonn@carematcher.com.au

2

Tell us about YOU

We want to hear about your situation and how we can help.

3

Select a care package

Choose the option that suits you best from our packages.



How much does our service cost?

We believe in honesty and transparency in all areas of our business, including costs. See below for an outline of the services and costs associated with each of our packages.

Services	Initial Consult	Package 1	Package 2	Package 3 Home Care	Package 3 Residential	Package 3 Provider Partner
Phone call - (15–30 mins)	✓					
Phone/ video call - (1 hour)		✓	✓	✓	✓	✓
Report <ul style="list-style-type: none"> • Includes availability • Care types offered • Financial requirements • Accreditation status 		✓	✓	✓	✓	✓
Arrangement of tours			✓	✓	✓	✓
Assistance with paperwork			✓	✓	✓	✓
Recommendations			✓	✓	✓	✓
Step-by-step plan			✓	✓	✓	✓
Face-to-face meetings				✓	✓	✓
Attendance at visits				✓	✓	✓
Facilitation of placement				✓	✓	✓
Tailored financial advice		✓	✓	✓	✓	✓
1 month follow up		✓	✓	✓	✓	✓
6 month follow up		✓	✓	✓	✓	✓
COST	FREE	\$385	\$1,045	\$1,650	\$2,200	FREE*

*If a Care Matcher provider partner is selected, the fee is paid by the provider and the consumer incurs no costs. If a partner provider is not selected, the consumer incurs the full fee as outlined above. All prices include GST.

Package 1

This service provides tailored advice and delivers a comprehensive report that you can use to navigate the aged care sector effectively.

The ideal follow on from our initial consultation.



INCLUDES:

1 x 1hr phone or video call to thoroughly understand your situation and specific needs.

Plus a comprehensive report covering:

- Availability / vacancy list of suitable facilities.
- Different care types offered at facilities.
- Types of care packages offered by providers.
- Breakdown of financial requirements.
- Accreditation status of facilities.

Follow Up

* at 1 and 6 months to ensure satisfaction.

Financial Assistance

*Referral to our financial services partner.

COST | \$385 (including GST)



Package 2

Do you need to find care or support now and have no time for leg-work? Let our Care Matcher's take the reins! All of the research will be done for you, and you will be able to make an informed decision based on the recommendations provided and move forward on your care journey.



INCLUDES:

As per Package 1

- 1 x 1 hour phone or video call and a comprehensive report.

Plus

- Breakdown of facility services provided.
- Ratings & reviews for each site.
- Recommendations on suitability of facility.
- Arrangement of services.
- Organisation of facility tours.
- Completion of forms and assessments.
- Step-by-step plan.

Follow Up

- * at 1 and 6 months to ensure satisfaction.

Financial Assistance

- Referral to our financial services partner.

COST | \$1,045 (including GST)



Package 3

For those that need a guide and advocate to be a helping hand throughout the entire process. This package comprises all of the information and recommendation services Care Matcher are renowned for, plus bespoke assistance, support and attendance at in-person meetings to be your guide and advocate.



INCLUDES:

All services outlined in packages 1 & 2,

Plus

- Face to face meetings
- Attendance at facility visits
- Facilitation of placement in relevant facility

Follow Up

* at 1 and 6 months to ensure satisfaction.

Financial Assistance

*Referral to our financial services partner.

COST | \$1,650 for Home Care, \$2,200 for Residential Aged Care or FREE*

**If a Care Matcher provider partner is chosen, fee is paid by provider and client incurs no costs.
If non-provider partner is selected, full fee may apply to client. Prices include GST.*



Our Team

Our highly qualified Care Matchers have extensive experience navigating and working within the aged care industry, and provide the highest levels of service to our customers.

We have Care Matchers servicing all states across Australia, ready to help you find the right care and support for your individual needs.

Led by our National Client Services Manager Eamonn Fitzpatrick, all Care Matchers share the mission to deliver the highest levels of care and guidance to all consumers.



Eamonn has a wealth of experience in the aged care sector as a third-generation aged care nurse with 35 years experience in the industry.

A registered nurse with post-graduate qualifications in ICU and cardio-thoracics, he has a passion for facilitating and delivering the highest standards of care to our elderly population.

Eamonn has worked with various organisations over the past 7 years across residential aged care placements and home care, so brings a wealth of experience to Care Matcher. His specialty is providing superior service on a personal yet professional level, ensuring all whom he assists feel supported, happy and content with the decisions they make and services they have chosen.

Under his leadership our Care Matcher team are empowered to serve and advocate for our valued consumers.





Care Matcher

Please contact us
for more information.

To discuss your situation please contact
our National Client Services Manager
Eamonn Fitzpatrick

Phone 1300 169 034

Email eamonn@carematcher.com.au